



## **Position of Women in Domestic and International Offshore Company Back End** Offices Women are not new to the Industry. We have been Involved in the Industry Just as Long as Men Have - Although not in as **Great Numbers.**"

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#### Abstract

If a company's operations extend outside its domestic borders, they are said to be offshore. Foreign banks, businesses, investments, and deposits may all be referred to by this word. Companies may legally relocate overseas to evade taxes or take advantage of more lax oversight. Offshoring refers to the practice of outsourcing business activities to a foreign nation. Offshoring refers to the practice of manufacturing items outside of one's own country. Although both offshore and outsourcing may lower costs, they go about it in quite different ways.

Traditional IT firms could only operate inside their own geographic area. They would have to physically set up shop in other cities or perhaps other countries if they wanted to hire more programmers. Offshoring services, however, have made the globe seem lot smaller and more approachable. These days, it's more easier and cheaper for startups to construct and scale their development teams since they can engage specialized personnel remotely and establish global software development hubs. This means that entrepreneurs may source software engineers from anywhere in the world.

Keywords: Offshore, foreign banks, corporations, investments, deposits, legit-imately, tax avoidance, relaxed regulations, inhouse jobs, operating, local market, new branches

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#### **Introduction: The Genesis**

Offshoring, in the context of software development, refers to the practice of hiring

programmers in a nation other than the one in which your business is headquartered. Offshoring services in technology most often



takes the form of recruiting foreign software engineers, constructing foreign dedicated teams, or establishing distant technological hubs. Startups may benefit from full-cycle software development, personnel and team expansion by augmentation, forming an offshore dedicated team. Yet if a firm choose the outsourcing approach, they risk losing a lot of money, time, and the satisfaction of their carefully. Thus, choose following are examples of the achievements of offshore businesses:

WhatsApp, a popular messaging program, was purchased by Facebook for \$19 billion in 2014. Despite having just 55 employees at the time of the purchase, WhatsApp had amassed over 450 million active monthly users, making it one of the most popular messaging programs the in world. WhatsApp's success may be partially attributed to its use of foreign workers. Its success on Google Play, the App Store, as well as other platforms was made possible by the recruitment of developers from Eastern Europe. With the help of its outsourcing strategy, WhatsApp is able to rapidly expand and become one of Facebook's most valuable assets.

Google has one of the biggest in-house development teams, but the company recognized the need for fresh perspectives from outside people if it was going to continue to lead in innovation. According to Bloomberg, this trend resulted in 2018 being the first year in which Google had more contractors than full-time workers. This is simply one more way in which Google is extending its influence throughout the world. The business expanded via acquisitions to become the most prominent cloud service

provider. In order to create a VMware migration solution, the Ukrainian firm CloudSimple offers a safe, high-performance, and dedicated environment. With this purchase, Google has expanded the breadth and depth of its cloud-based service offerings.

Offshoring solutions like this show that not even the biggest corporations in the world can handle everything on their own. The contractors' expertise and originality help them innovate and stay competitive. That's more crucial than ever in today's swiftly evolving world.

Amazon is constantly innovating in order to maintain its market dominance. One strategy it has used is to move its R&D operations elsewhere. Amazon was able to hire top people for cheap by outsourcing to a Ukrainian company that makes home security systems. Because of this, Amazon is poised to maintain its position as a market leader in the e-commerce or cloud computing sectors for the foreseeable future.

More than 12 million people use Slack every day, making it among the most popular apps in the world. Slack is distinguished by its ease of use and beautiful interface. Few people, however, are aware that the firm outsourced significant portions of its development, including the design of its logo, its marketing materials, and its online and mobile application software.

IBM, one of the greatest technological corporations in the world, has a presence in more than 170 countries across the globe. IBM has been offshoring since at least the 1960s, when the business first started moving manufacturing elsewhere. IBM has



kept on outsourcing workers for R&D, consulting, and cloud system monitoring for the last several years. Because of this, IBM now has more employees in India than any other foreign company. While employing a big number of people in India, IBM has also made substantial investments in the country's infrastructure and economy. The corporation has invested billions in R&D and set up several technological laboratories and centers around the nation.

JPMorgan's presence in the Philippines has grown significantly in recent years. The firm outsourced software development and business operations to Metro Manila and a captive site in Cebu City.

Not just JPMorgan but other banks have offshore operations as well. Almost 80% of the major banks in the world use offshore software development. Financial organizations may increase revenues and save expenses by relocating to nations with lower labor costs. Moreover, outsourcing solutions might aid in enhancing quality management and shortening production times.

People.ai is a firm that uses machine learning technology to provide a platform to speed up business-to-business sales. San Franciscobased firm sets up shop in Ukraine in search of inexpensive labor for artificial intelligence project (which are a bit of rarity). People.ai may now draw from a large pool of skilled programmers when designing new features or updating old ones. The firm can now provide a more affordable product to its clientele as a result of the decreased overhead expenses involved with maintaining a research and development office in Ukraine.

Lyft had made a significant impact in the transportation network firm market despite its young age. Lyft, which launched in 2012, has rapidly become a dominant player in the on-demand transportation market. The firm stands apart from the competition in part because of its dedication to provide a unique and easy experience for its customers. Lyft has built a solid reputation as being at the forefront ofinnovation in customer experience, and the company is always looking for new ways to enhance its service. The corporation made the decision to expand its tech ecosystem and product design capabilities by opening a software R&D center in Eastern Europe in 2021. Already making great strides, the technological center now has a staff of 20 employees working on various projects. The center is intended to contribute even more to Lyft's product development efforts once it reaches its goal of 100 data mapping and improvement specialists.

BigCommerce is the industry-leading eplatform, with cutting-edge commerce options for companies of all sizes. BigCommerce was established in 2009, and since then it has assisted hundreds of companies in expanding their online presence.

The firm has been rapidly growing its workforce and product line in recent years. As the United States has a dearth of suitable IT workers, BigCommerce set up shop in Ukraine. The transition to the new office was smooth, taking just a month, and the team quickly expanded to more than 30 developers within six months. BigCommerce is now set up for even greater growth and innovation inside the e-commerce sector.



As of late, ThredUP has established a research and development (R&D) center in Kiev, Ukraine. They anticipated finding a talented group of IT experts in the nation and were not let down. They've expanded their offshore workforce to include previously inaccessible skill sets, such as machine learning experts, Java developers, and.Net Warehouse architects. The IPO resulted in spectacular results: in 2019, the company raised \$168 million and became the biggest consignment retailer in the world. ThredUP is well on its way to disrupting the fashion business.

# There are also a number of Offshoring Companies that Failed:

- (1) Accenture and Hertz: Hertz claims that Accenture's management and consultants failed to deliver on its commitments to create a new customer-facing site and mobile applications, and has filed a lawsuit against the company for contract infringement, fraud, and negligence. The complaint claims that Hertz spent over \$32 million on Accenture for the project, only to get "a flaky website that did not perform as planned and mobile applications that had to be fully rebuilt." Hertz sued Accenture for an undisclosed amount of money and demanded a jury trial. This situation highlights the need thoroughly investigating potential business partners before signing any binding agreements.
- (2) Navitaire and Virgin Airlines: Two times in less than three months, Navitaire-built software had crashes that required roughly 24 hours of Virgin's work to diagnose and resolve. Virgin concluded that it could not afford to have another software failure in light of this. To resolve the

problem permanently, they took the difficult choice to suspend operations for 24 hours. While the choice may have made some people uncomfortable, it was the correct one.

#### **Women at Forefront of Call Centers**

They are required to:

- 1. Set clear goals: When offshore, it is extremely crucial for the product team to establish concrete objectives. In the absence of well-defined objectives, partner's evaluating an offshore performance might be challenging. Setting unrealistic or too ambitious objectives may lead to the same kind of disillusionment that comes from trying to do too much in too little time. So, while planning your software development, aim for concrete and achievable targets. If you have clearly-defined and attainable targets in mind, you will be well on your way to successfully implementing your offshore strategy.
- 2. Identify the time zone and culture best suitable to: There are a lot of factors to think about before settling on an answer. Which time zones are most convenient for your group? In what type of environment do you want to participate? In what tongue do they communicate? Do their values align with yours? These are all crucial considerations to solve before making a geographical choice about where to offshore.
- **3.** Use time zone differences to advantage: Instead than perceiving time zones as a barrier, take advantage of them by recruiting workers in zones that only overlap by a few hours. This manner, your startup will always have



- somebody working on it. Understanding time zone variations is crucial when managing a startup. In the race to launch, every second matters. Thus, taking advantage of time zone variations while offshore may be important. But, offshore may be a terrific method to get things done all around clock without costing a fortune if the work can be done remote and does not need face-to-face connection.
- 4. Provide effective communication channels and tools: Maintaining a process while working consistent remotely requires clear and precise communication. There are a number of approaches you may take to improve the efficacy of your messages. The first step is to get high-quality video conferencing software so that you can have frequent in-person meetings with your staff. Use Asana or Trello or another project application management keep everyone updated in real time. Last but not least, ensure that everyone is on the by establishing page clear objectives from the outset.
- **5. Partner with a great offshoring provider:** Any startup that wants to grow fast understands that working with an offshore workforce may help them do that. Remote teams may be hard to manage and maintain tabs on, therefore there is an element of risk involved. That's why it's crucial that you team up with a reliable outsourcing service.

### Setting up Offshore Company in India

A foreign firm has a few options for setting up shop in India as an offshore firm:

• Collaboration with a business in India.

- Company that is wholly owned by another.
- Workplace devoted to a certain project.
- Subsidiary location.
- If a company's operations extend outside its domestic borders, they are said to be offshore.
- Banks, companies, investments, and deposits from other countries are all fair game for this phrase.
- Companies may legally relocate overseas to evade taxes or take advantage of more lax oversight.
- Laundering and tax avoidance are only two examples of the illegal uses of offshore banks.
- Foreign account information is increasingly being disclosed to global tax authorities in response to rising demand in this area.

# **Participation Women in Both Offshore** and **Domestic Platform**

More women than ever are taking up positions offshore nowadays. Yet, there is still a significant gender gap. Women make up just 3% of the workforce in the offshore industry. Oil and gas has the least diverse workforce of all of the scientific and engineering sectors. Obviously, there is more work to be done before the sector can boast an equal number of male and female employees. The offshore sector, however, just cannot wait much longer. Already, the oil and gas industry is feeling the effects of the productivity drop caused by the present talent shortages. Women are a mostly untapped group that may help the struggling industry grow its workforce.

Creating a more diverse workplace has many practical benefits. McKinsey found that businesses with a high proportion of female executives were 15% more likely to have



above-average financial results. Increasing diversity also gives businesses access to a group that has been underutilized up until now. If the energy industry continues to operate in isolation, it might stagnate. As the author puts it, "if we are really inclusive, we will have variety of opinion; we will make better judgments as teams; we will be inventive as an industry; and we will go forward. Susan Grayson, director procurement and recruiting at Spirit Energy, argues that the sector will lose talent if its teams are not diverse and inclusive. With half of the industry's present staff planning to retire in the next decade, offshore energy businesses cannot afford to lose anyone more talented employees. If employers don't do anything to remove the barriers keeping women from working offshore, a skills gap will soon emerge in the industry.

# **Barriers to Diversity of Various Offshore Platform**

Newcomers entering the offshore industry, particularly women who, from the outside, may still perceive it to be mostly male, may feel intimidated while applying for jobs. The atmosphere may turn out to be friendlier than some people expect. I believe everything is perfect the way it is right now. Julie Mall, an engineer who works on a rig inside the Gulf of Mexico, says, "I have always been welcomed and appreciated by everyone out there."

Nonetheless, many people find it to be a less than ideal experience. There are still substantial hurdles to overcome. One example is the need for updated platform and equipment logistics. Atkins senior structural engineer Elaine Campbell says, "One huge challenge working offshore, which I believe I have now conquered, was walking & carrying off my checks in my coveralls they were made for males." Campbell also recalled operating in gear that was far too large for her. The difficulty of keeping talented women in engineering positions is a concern for many STEM fields. More over half of women engineers leave the profession before age 45, whereas just 17% of men do so. Those offshore businesses who make strides toward gender equality and provide essential resources for their female workers are less likely to see their best female employees leave for rivals. Encouraging female participation in the offshore business is a more pressing issue. One explanation for low participation is the group's reputation. The underrepresentation of women is a further issue. Microsoft found that the presence of a female role model increased the likelihood that female students would seek a career in engineering. But, as women continue to be underrepresented at higher levels of the oil and gas industry, more and more doors close to them.

### Fostering a Women Inclusive Workplace

The United Kingdom has big dreams for its wind energy industry. Increasing the number of women working in the industry is one component. Energy and Clean Development Minister Claire Perry has said that having a workforce that is at least 33% female by 2030 is a goal. Where do we even begin? The first step is to promote engineering as a viable career option for women. As President of the Aberdeenshire Association of Civil Engineers, Campbell explains the importance of highlighting the variety of opportunities available to students in the engineering field. The responsibility for reducing the wage gap between men and women rests



businesses. Several businesses have already taken the first step by including discussions on gender into their training programs. Siemens Gamesa, among the leading wind energy firms in the world, is working hard to eliminate the gender pay gap that exists inside the company. Equal treatment of women and men is also essential to solving the problem. Programs like Women Offshore facilitate this goal by connecting experienced with students interested engineers engineering. Seeing women in leadership positions isn't enough on its own. Many women say they have to put in double the effort of their male counterparts to achieve the same level of success. From the front lines of service to the executive suite, businesses must offer equal access to advancement opportunities for all employees. The gas cap must be dropped.

Women make up a very small percentage (3.6%) of the offshore labor.

Women may only make up a fraction of the labor force, but their contributions are crucial nevertheless. Rebecca looked everywhere for a book focusing on women working offshore but was unable to locate any. Considering my history, I reasoned, "I have to discover these ladies and write about them!" As she began to wonder where the ladies were, she set out on a mission to locate them in the ocean. The women whose labor, sometimes behind the radar, facilitated the development of the upstream sector. And it wasn't only young grads and women of colour who were making waves in the sector; middle-aged white women were also making waves. Women may only make up 3.6% of the marine workforce (according to the Oil and Gas Association UK), but they have played an important part in the business. The results

that Rebecca found shocked her. Women in their 70s were still working overseas, having built successful careers in a traditionally male-dominated field. The majority of the female crew members were supporting families back on land. They were all united by an unyielding will to achieve and the love and encouragement of their families.

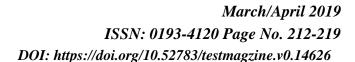
### **Conclusion**

Most women have changed their professional and private lives to better support their families. "Not all women lacked ingenuity, however. One very competent female worker was given permission to bring her infant kid to work with her. They took care of the youngster by providing a babysitter and a driver so that she could focus on her work. Furthermore, several of these fathers chose to remain at home and raise their families. She drew lessons on how companies may provide more well-rounded benefits to their top performers.

More women were required in the sector going forward to assist attain gender equity. It would be a huge improvement if the population demographics offshore mirrored those at home. Yet, with a growth rate of less than 4%, the sector still has a long way to go before it reaches its full potential. Yet, she emphasized that change may begin with little steps.

There were a number of high-profile appointments of women last year. Several of these announcements lacked even a photo to go along with them. Their lack of information practically makes them inhuman.

The sector, both on and off shore, would benefit from seeing more women in





leadership roles. In addition, even modest efforts in this regard would have a significant impact. Businesses should take more initiative to advance women in executive roles inside the company. Younger women will join and remain if they can see that change is possible.

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